

PEAK VILLAGE

ROWSLEY

ACCESS STATEMENT FOR PEAK VILLAGE, ROWSLEY

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests / visitors.

PEAK
VILLAGE

ROWSLEY



DEVONSHIRE GROUP

Peak Village, Chatsworth Road, Rowsley DE4 2JE T: 01629 828351
info@peakvillage.co.uk www.peakvillage.co.uk



WELCOME

Peak Shopping Village is set in the heart of the Derbyshire countryside five miles from the market town of Matlock and four miles from Bakewell. The car park, shops, restaurant and toilets are on level access with open courtyards in between.

There are over 20 named stores on site ranging from national brands to small independents, selling a wide range of fashion and accessories, outdoor clothing and equipment, home wares and gifts. The site also has a nature reserve, an children's adventure play centre, antiques auction room and hosts free family events throughout the year.

All of the shop units and restaurant have double doors but may only have one door open in the cooler months. Shopping Village staff are on hand should you need both doors open for access.

The shopping village has a number of complimentary wheelchairs, available for your use upon request. Simply ask any retailer on arrival and a wheelchair will be brought to you. If you would like to make arrangements to use a wheelchair in advance feel free to contact us by email or telephone.

The Centre Management Suite is located on the first floor (stairs only). Please ask any retailer if you require the management office for lost property, coach sign in general information.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01629 828351 or email info@peakvillage.co.uk

GETTING HERE

You will find detailed information about how to get to us by car on the 'How to Find Us' section of our website.

Train

- If you are travelling by train the nearest station is Matlock which is five miles away and accessible taxi can be booked in advance for your journey to the shopping village.

Bus

- Accessible buses to the village of Rowsley are available from the Trentbarton 'Sixes' service and Transpeak 'Highpeak' services.
- The bus stops are approximately 500 metres from the shopping village.

Taxi

See list at the end of this document

Drop off Point

- There is a drop off point located in between the two main entrances

We are happy to supply information about the shopping village and travel information in large print format upon request.

Car

- There are over 400 parking spaces for the site, 16 of which are allocated as accessible.
- Car Parking is FREE to all those frequenting Peak Village, including Blue Badge holders.
- The Blue Badge parking spaces are approximately ten meters from the main entrances which are located across the access road on level access tarmac.

ENTRANCE

- There are two entrances to the site with steps or a slope access. There are three steps with handrails on both sides, the slopes do not have handrails.
- There is also a drop off bay centrally located between the two main entrances. This bay is also used by coaches and delivery vehicles so may not always be available for use.
- There is level access across the site to all of the shops, restaurant and toilets. Level access to the Old Station Building is at the rear of the Old Station Building.

GETTING AROUND

- The centre is step free with the exception of the entrances where alternative ramps are provided.
- The centre is block paved throughout and flat.
- There are benches throughout the outdoor areas and under the canopies to the shop entrances. In the warmer months outdoor dining is available with a number of tables provided in the shaded areas.
- There is signage on the lamp posts to direct customers to the toilet facilities.
- There is no background music on site.
- Our friendly and helpful security personnel are always available to assist you with any queries. You can ask any retailer to make contact and you will be met at a location convenient to you.

PUBLIC TOILETS

- The toilet facilities are located behind The Old Station Building, alongside The Woolroom Outlet Store.
- There are two unisex accessible toilets and these are positioned in the centre of the toilet block with the Baby Changing facilities.
- The width of the toilet doors are 88cms.
- There is a left hand transfer to both of the toilets.
- The toilet seat is 49cm from the floor.
- The space alongside the WC is 900mm.
- There are horizontal rails fitted to either side of the WC.
- The sink has lever taps.
- There is no music in the toilet.
- The lighting in the toilets is fluorescent.

ADDITIONAL INFORMATION

- Please let us know if you would like to charge your mobility scooters or wheelchairs as we are happy to arrange this for you.
- Many of our staff have been trained in disability awareness and are happy to help should you need assistance with anything. If you would like to speak to someone in advance of your visit you can contact Centre Manager Katayune Jacquin on 01629 828351 / 07590 634717.

FEEDBACK

We are always looking for ways to improve the service we provide our visitors, so please contact us if you have any comments or suggestions about this access statement or anything else that you think can improve your visit to us.

CONTACT INFORMATION

Address: The Centre Manager Centre Management Suite
Chatsworth Road, Rowsley, Derbyshire DE4 2JE
Telephone: 01246 565311
Email: info@peakvillage.co.uk
Website: www.peakvillage.co.uk

Local Accessible Taxis:

Carvers of Chesterfield T: 07833 656335
Club Taxi Chesterfield T: 01246 221111
Ace Cars T: 01246 557 755
AZZ Buxton T: 01298 918101

Local Public Transport:

www.trentbarton.co.uk T: 01773 712265
www.highpeakbuses.com T: 0843 523 6036
www.nationalrail.co.uk T: 03457 48 49 50