

Access Statement
for Peak Village, Rowsley

**PEAK
VILLAGE**
ROWSLEY

WELCOME

Peak Village is set in the heart of the Derbyshire countryside five miles from the market town of Matlock and four miles from Bakewell. The car park, shops, restaurant and toilets are on level access with open courtyards in between.

There are over 20 named stores on site ranging from national brands to small independents, selling a wide range of fashion and accessories, outdoor clothing and equipment, home wares and gifts. The site also has a nature reserve, an children's adventure play centre, antiques auction room and hosts free family events throughout the year.

All of the shop units and restaurant have double doors but may only have one door open in the cooler months. Peak Village staff are on hand should you need both doors open for access.

The village has a number of complimentary wheelchairs, available for your use upon request. Simply ask any retailer on arrival and a wheelchair will be brought to you. If you would like to make arrangements to use a wheelchair in advance feel free to contact us by email or telephone.

The Centre Management Suite is located on the first floor (stairs only). Please ask any retailer if you require the management office for lost property, coach sign in general information.

We look forward to welcoming you. If you have any queries or require any assistance please phone: 01246 565311, or email: info@peakvillage.co.uk

GETTING HERE

You will find detailed information about how to get to us by car on the 'How to Find Us' section of our website.

Train

- If you are travelling by train the nearest station is Matlock which is five miles away and accessible taxi can be booked in advance for your journey to Peak Village.

Bus

- Accessible buses to the village of Rowsley are available from the Trentbarton 'Sixes' service and Transpeak 'Highpeak' services.
- The bus stops are approximately 500 metres from Peak Village.

Taxi

See company name and number at the end of this document.

Drop off Point

- There is a drop off point located in between the two main entrances.

We are happy to supply information about the shopping village and travel information in large print format upon request.

Car

- There are over 400 parking spaces for the site, 23 of which are allocated as accessible.
- Car Parking is FREE to all those frequenting Peak Village, including Blue Badge holders.
- The first 19 spaces are accessible, and are located approximately 10 metres from the main entrance on level access tarmac. The four remaining spaces are located at the entrance of our Nature Reserve with a level access path up to the main entrance of the centre.

ENTRANCE

- There are two entrances to the site with steps or a slope access. There are three steps with handrails on both sides. The slopes do not have handrails.
- There is also a drop-off bay centrally located between the two main entrances. This bay is also used by coaches and delivery vehicles so may not always be available for use.
- There is level access across the site to all of the shops, restaurant and toilets. Level access to the Old Station Building is at the rear of the Old Station Building.

GETTING AROUND

- The centre is step free with the exception of the entrances where alternative ramps are provided.
- The centre is block paved throughout and flat.
- There are benches throughout the outdoor areas and under the canopies to the shop entrances. In the warmer months outdoor dining is available with a number of tables provided in the shaded areas.
- There is signage on the lamp posts to direct customers to the toilet facilities.
- There is no background music on site.
- Our friendly and helpful security personnel are always available to assist you with any queries. You can ask any retailer to make contact and you will be met at a location convenient to you.

PUBLIC TOILETS

- The toilet facilities are located behind The Old Station Building, alongside The Woolroom Outlet Store.
- There is one unisex accessible toilet and it is positioned in the centre of the toilet block with the baby changing facilities.
- The external entrance doors into the toilets are 81cms.
- The width of the toilet doors is 88cms.
- There is a left hand transfer to both of the toilets.
- The toilet seat is 49cm from the floor.
- The space alongside the WC is 700mm.
- There are horizontal rails fitted to either side of the WC.
- The sink has lever taps.
- There is no music in the toilet.
- The lighting in the toilets is LED.

FEEDBACK

We are always looking for ways to improve the service we provide our visitors, so please contact us if you have any comments or suggestions about this access statement or anything else that you think can improve your visit to us.

CONTACT INFORMATION

Address: Peak Village, Management Suite
Chatsworth Road, Rowsley, DE4 2JE

Telephone: 01246 565311

Email: info@peakvillage.co.uk

Website: www.peakvillage.co.uk

Local Accessible Taxis:

Veezu 01246 222 222

Door 2 Door Taxis 01246 202 020

A Line Taxis 01246 555 555

Pacman Travel 0791 400 015

Local Public Transport:

www.trentbarton.co.uk T: 01773 712 265

www.highpeakbuses.com T: 0844 351 1120

www.nationalrail.co.uk T: 03457 48 49 50

This access statement does not contain personal opinions about our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests / visitors.

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